

Data, security and compliance overview

For school IT, privacy and procurement officers assessing Descant: where student information lives, who can see it, what happens to recordings, and what Descant will never do with it.

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Descant is a business name of Grounded Scribe Pty Ltd · ABN 69 695 177 818

descant.com.au/security

Contents

01 Where student information lives

02 How access and records are controlled

03 What the AI does, and what it never does

04 Privacy law and standards

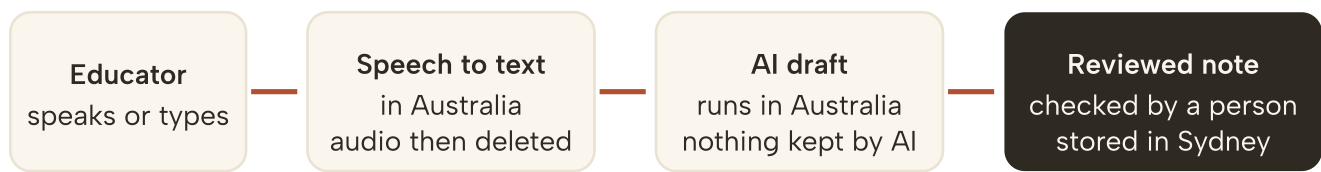
05 What to ask us for

In one paragraph

Descant keeps student records, case notes and reports in Australia (Sydney). Each school's data is separated at the database level, and access fails closed. Spoken notes are turned into text and the audio is deleted. AI drafts notes for a person to check; it never decides anything about a student. Your data is never used to train AI and never sold.

1

Where student information lives



Only the reviewed written note is kept. The recording is never stored.

Figure 1. The path of a spoken note.

What	Where
Student records, case notes and reports	Stored in Australia (Sydney)
AI drafting of notes	Runs in Australia; nothing is kept by the AI service
Speech-to-text for spoken notes	Processed in Australia; the recording is deleted once it is transcribed
Enquiry and notification emails	Sent through an email provider in the United States; no student information
Website analytics (public pages only)	United States
Card payments, if a school pays by card	United States

2

How access and records are controlled

Encrypted

Data is encrypted in transit and at rest.

Closed by default

Each school's data is separated at the database level. If the system can't confirm who you are and which school you belong to, it shows nothing.

Role-based access

Staff see what their role allows. A referral is open to the people working on it. Every access to a student record is logged with the time.

Educators by link

Educators who contribute through a secure link confirm who they are with a one-time code, and see only their own contribution.

De-identified oversight

Leaders see how the support service is running, such as referrals, waiting times and workload, without student names or notes.

No recordings kept

Spoken notes are turned into text and the audio is deleted. Only the reviewed written note is kept.

What the AI does, and what it never does

The AI does	The AI never does
Turns an educator's spoken words into text	Keep the recording
Drafts a written note for a person to check	Finalise a note without a person reviewing it
Organises notes onto the right student's record	Triage, diagnose or categorise a student
	Decide a student's NCCD level of adjustment or category of disability
	Use your school's data to train AI models, or sell it

Decisions about a student are made by people. Descant is not a medical device and does not diagnose.

4

Privacy law and standards

Privacy Act and the Australian Privacy Principles

We align with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. Our [privacy policy](#) covers Descant and sets out what we collect, why, and where it goes.

Safer Technologies 4 Schools (ST4S)

We lodged our ST4S Readiness Check in March 2026. We will not describe Descant as ST4S-approved unless and until it is. Ask us for the current status.

Children's privacy: the changes due in December 2026

Australia's Children's Online Privacy Code is due to be in place by 10 December 2026. Descant is about students, so we expect it to apply to us, and we are preparing for it now. What is already true: students don't have Descant accounts or passwords; a student check-in asks one required question and the rest is optional; nothing is used to advertise or market to students; no location is collected; student data is never sold or used to train AI.

From the same date, privacy policies must explain automated decisions that could significantly affect someone. In Descant, a student's check-in can be flagged automatically for a staff member to review,

for example when the student asks to talk to someone. A person always decides what happens next.

[OAIC: Children's Online Privacy Code.](#)

State and sector requirements

Each state and sector assesses new platforms differently. Our state-by-state guides explain what your school's process is likely to ask for: [school privacy compliance by state.](#)

5

What to ask us for

- ☐ The register of service providers who process data for us, with what each does and where
- ☐ Our current ST4S status
- ☐ Answers to your sector's privacy impact or security questionnaire
- ☐ A walk-through of access controls with your IT or privacy officer

Need something for your assessment?

Send us a question through descant.com.au/security and we will reply with what your process needs.

This overview describes Descant as at 26 September 2026. It is general information, not legal advice. Descant is a business name of Grounded Scribe Pty Ltd, ABN 69 695 177 818.